WQM for Admin Users Training

OSSD Training Units: 8

Description

This course prepares Admin users and IT personnel to use WQM in creating and maintaining the wireless Service Model and the test infrastructure to proactively monitor and maintain peak wireless service efficiencies.

Course Syllabus
- The Admin Console
- Configuring the Service Model
- Use of common Admin tasks in the Admin Console
- DMS/Agent Communications
- The Solution Service Model
- Configuring Wireless Tests and Measurements
- Diagnostics of Services and the Test Infrastructure
- SIM and Database Management
- Self-Management of the Test Infrastructure

Who Should Attend
- Wireless System Administrators
- IT Administrators responsible for System Administration

Details
- Class length: two days, 9:00 AM - 5:00 PM
- Format: 40% lecture, 60% lab

Prerequisites
- Thorough understanding of underlying Internet-based and Wireless technologies
- Completion of the WQM for NOC Users Training course
- Existing system administration experience
- Familiarity with Windows operating system

What You Will Learn
- Administration and Configuration of WQM
- How to use the WQM Admin Console
- The WQM Integration Architecture
- WQM Self-Management, Backup, and Recovery
- WQM Operational Model
- Wireless Tests and Measurements
- Troubleshooting Techniques